

**State of Oregon**  
**Department of Community Colleges and Workforce Development**

**ELIGIBLE TRAINING PROVIDER PERFORMANCE MEASURES**

After the first year of the eligible training provider certification process, training providers will be required to demonstrate that they meet or exceed the state-identified measures of performance. The measures required in the Workforce Investment Act of 1998 are listed below. Please note that during the first year, training providers will be expected to participate in the development of the baseline information for several of the performance measures. During the second year of eligible training provider certification, providers will be expected to meet the measures identified below. By the 2002-2003 year, all measures will be in place and providers will need to be able to demonstrate their ability to meet or exceed the state standards for all measures to be certified as an eligible training provider.

During the 2000-2001 year, training providers will be asked to work with Local Workforce Investment Boards and the state in the development of common definitions and reporting systems for the eligible training provider certification system.

| PHASE-IN YEAR |           |           |           | REQUIRED PERFORMANCE MEASURES   | STUDENTS        |                  |
|---------------|-----------|-----------|-----------|---|-----------------|------------------|
| 2000-2001     | 2001-2002 | 2002-2003 | 2003-2004 |   | ALL INDIVIDUALS | WIA PARTICIPANTS |
|               |           |           |           | <b>PERFORMANCE TO BE MEASURED</b>   |                 |                  |
| B             | X         |           |           | PROGRAM COMPLETION RATE. The program completion rates for all individuals participating in the applicable program conducted by the provider.  | X               | X                |
| B             | X         |           |           | EMPLOYMENT RATE. The percentage of all individuals participating in the applicable program who obtain unsubsidized employment.  | X               | X                |
| B             | X         |           |           | WAGES AT PLACEMENT. The wages at placement in employment of all individuals participating in the applicable program.  | X               | X                |
|               | B         | X         |           | WIA PARTICIPANT COMPLETION AND EMPLOYMENT. The percentage of [WIA] participants who have completed the applicable program and who are placed in unsubsidized employment   |                 | X                |
|               | B         | X         |           | WIA PARTICIPANT 6 MONTH RETENTION RATE. The retention rates in unsubsidized employment of [WIA] participants who have completed the applicable program, 6 months after the first day of employment.   |                 | X                |
|               | B         | X         |           | WIA PARTICIPANT 6 MONTH WAGE RATE. The wages received by [WIA] participants who have completed the applicable program, 6 months after the first day of the employment involved.   |                 | X                |
|               | B         | X         |           | WIA PARTICIPANT CREDENTIAL/LICENSURE RATE. Where appropriate, the rates of licensure or certification, attainment of academic degrees or equivalents, or attainment of other measures of skills, of the [WIA] graduates of the application program. |                 | X                |
|               | B         | X         |           | CUSTOMER SATISFACTION – WIA participants.   |                 | X                |

B = It has been proposed that baseline data for measures will be collected during this year. X = It has been proposed that data be submitted and reported for this year.